

Equality Strategy 2012 – 2016

Appendix 1 Patient Equality Information

All data contained within this Appendix is sourced from City Hospitals NHS Foundation Trust data 2010-11.

BREAKDOWN OF PATIENTS ADMITTED TO CITY HOSPITALS SUNDERLAND

Figure 1 – Admissions by Gender

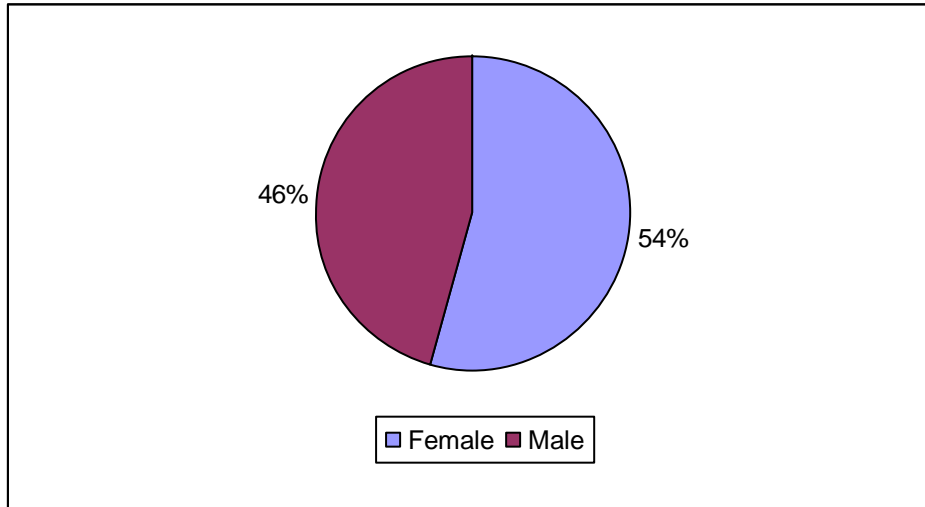


Figure 2 – Admission by Age

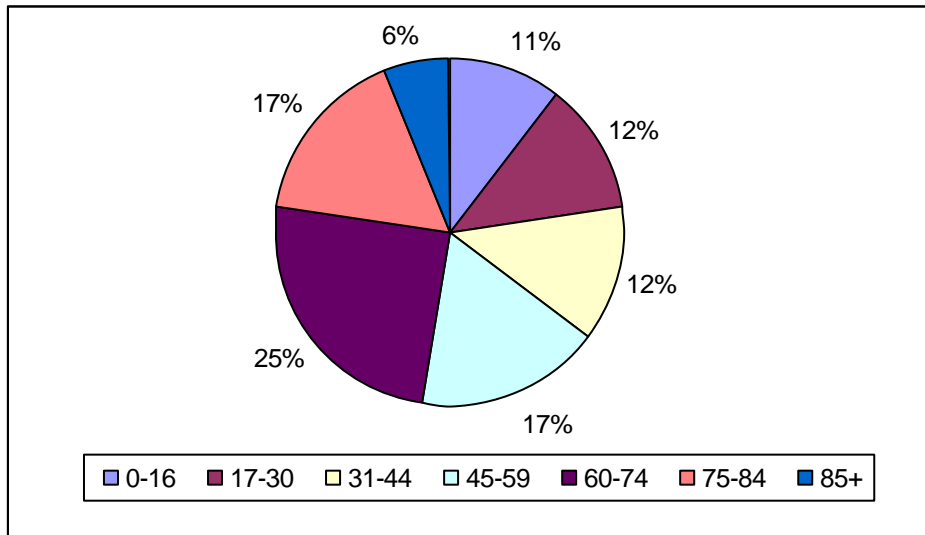


Figure 3 – Admission by Chronically Sick

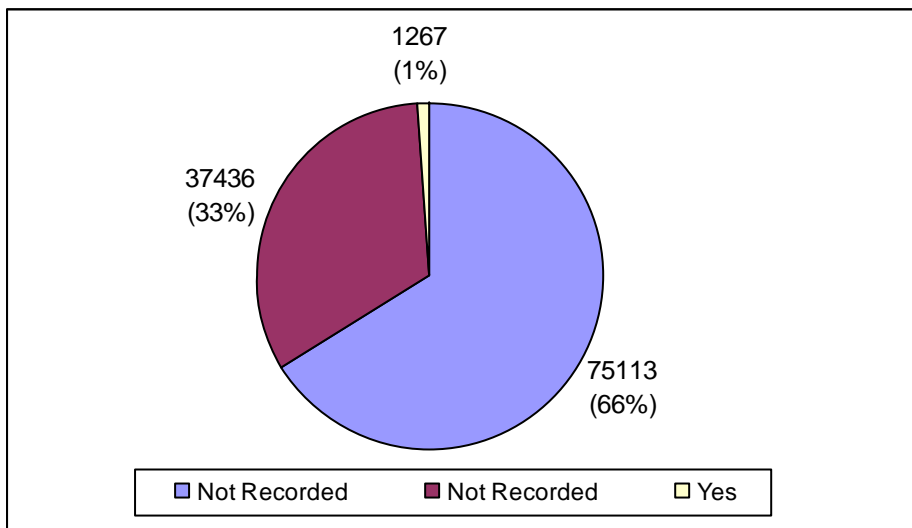


Table 1 – Admissions by Ethnicity

Ethnic Origin (Local)	Number of Patients	Percentage
White British	104374	91.70415
Not Stated	6638	5.83222
Any Other White Background	426	0.374288
Bangladeshi	396	0.34793
Any Other Ethnic Group	379	0.332994
Indian	294	0.258312
Any Other Asian Background	277	0.243375
White - Irish	253	0.222289
African	199	0.174844
Chinese	144	0.12652
Pakistani	118	0.103676
Any Other Mixed Background	110	0.096647
White And Asian	67	0.058867
Black British / Other Black Background	64	0.056231
White And Black African	51	0.044809
White And Black Caribbean	14	0.012301
Caribbean	12	0.010543

Table 2 – Admissions by Language

Language	Patients	Percentage	Language	Patients	Percentage
English	101911	89.54	French	11	0.01
Unspecified	11221	9.86	Turkish	11	0.01
Other	159	0.14	Italian	10	0.01
Bengali	151	0.13	Portuguese	10	0.01
Chinese	87	0.08	Sign Language	10	0.01
Polish	65	0.06	Greek	8	0.01
Punjabi	59	0.05	Gujarati	4	0.00
Arabic	26	0.02	Gaelic	2	0.00
Russian	20	0.02	Spanish	2	0.00
Farse	17	0.01	German	1	0.00
Welsh	16	0.01	Japanese	1	0.00
Urdu	14	0.01			

Table 3 – Admissions by Religion

Religion	Patients	Religion	Patients
Church of England	63058	Free Church	60
Unknown	16947	Jewish	48
None	12360	Non-Conformist	39
Roman Catholic	12140	Christadelphian	38
Methodist	3387	Evangelist	31
Unspecified	1590	Church of England	26
Christian	1269	Christian Sci	20
Muslim	830	Greek Orthodox	20
Church of Scotland	284	Wesleyan	17
Jehovah's Witness	229	Lutheran	14
Baptist	209	Seventh Day Adventist	13
Salvation Army	195	Church Of England Practicing	12
Sikh	175	Plymouth Bretheren	7
Pentecostal	138	Quaker	5
Spiritualist	136	Methodist Practising	4
Presbyterian	127	Roman Catholic Practising	3
United Reform Church	127	Jehovah's Witness Practising	1
Hindu	98	Mormon Practising	1
Mormon	91	New Church	1
Buddhist	65	Urdu	1

BREAKDOWN OF OUTPATIENT ATTENDANCES

Figure 4 – Outpatient Attendances by Gender

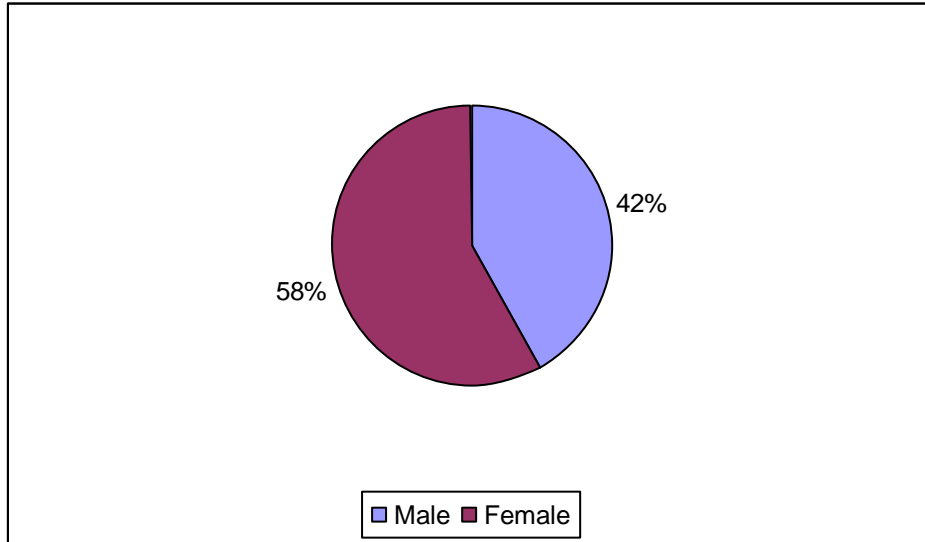


Figure 5 – Outpatient Attendances by Age

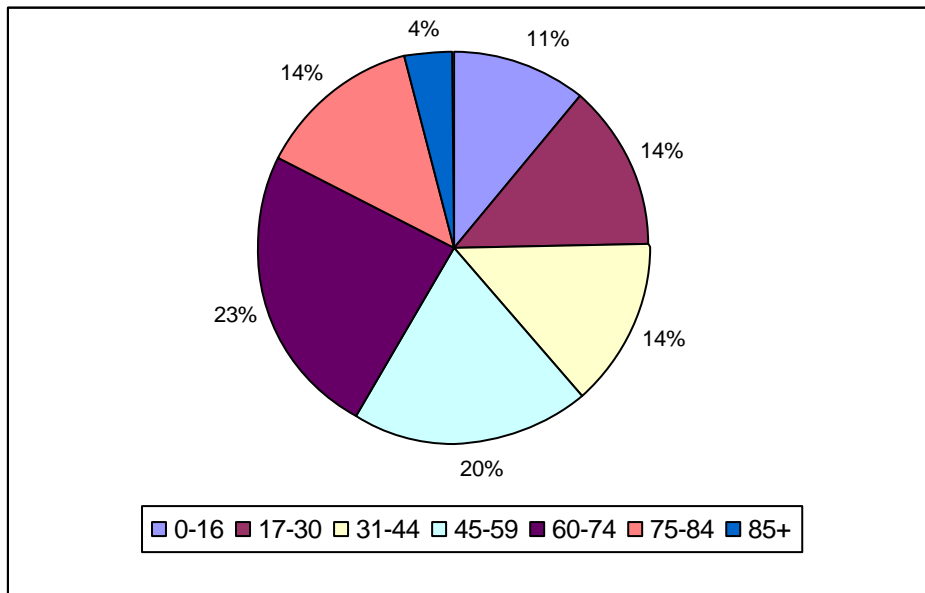


Table 4 – Total Outpatient Attendances by Ethnicity

Ethnicity	Number of Patients	Percentage
White British	632732	79.59
Unspecified	143974	18.11
Any Other Ethnic Group	2733	0.34
Bangladeshi	2634	0.33
Any Other White Background	2441	0.31
Indian	2222	0.28
Any Other Asian Background	1967	0.25
White - Irish	1512	0.19
African	1016	0.13
Chinese	998	0.13
Pakistani	861	0.11
Any Other Mixed Background	551	0.07
Black British / Other Black Background	382	0.05
White and Asian	382	0.05
White and Black African	304	0.04
White	140	0.02
Caribbean	100	0.01
White and Black Caribbean	62	0.01

Table 5 – Outpatient Attendances by Language

Language	Patients	Percentage	Language	Patients	Percentage
English	666416	83.82	Greek	68	0.01
Unspecified	124743	15.69	Welsh	64	0.01
Other	924	0.12	Italian	52	0.01
Bengali	823	0.10	French	31	0.00
Chinese	491	0.06	Gujarati	31	0.00
Punjabi	357	0.04	Sign Language	31	0.00
Polish	305	0.04	Turkish	25	0.00
Arabic	167	0.02	Gaelic	16	0.00
Urdu	127	0.02	Japanese	5	0.00
Farse	126	0.02	Spanish	4	0.00
Russian	121	0.02	German	3	0.00
Portuguese	81	0.01			

Table 6 – Outpatient Attendances by Religion

Religion	Number of Attendances	Percentage
Church of England	396415	50.94
Unspecified	190325	24.51
Roman Catholic	77324	9.96
None	63065	8.12
Methodist	22823	2.94
Christian	6993	0.90
Muslim	5650	0.73
Church of Scotland	1810	0.23
Jehovah's Witness	1486	0.19
Salvation Army	1373	0.02
Baptist	1310	0.17
Sikh	1243	0.16
Pentecostal	1184	0.15
Hindu	898	0.12
United Reform Church	846	0.11
Spiritualist	725	0.09
Presbyterian	649	0.08
Mormon	547	0.07
Buddhist	543	0.07
Free Church	383	0.05
Christadelphian	291	0.04
Jewish	275	0.04
Evangelist	249	0.03
Non-Conformist	233	0.03
Christian Sci	197	0.03
Lutheran	193	0.02
Greek Orthodox	111	0.01
Church of England Practising	70	0.01
Seventh Day Adventist	56	0.01
Plymouth Bretheren	48	0.01
Roman Catholic Practising	46	0.01
Wesleyan	41	0.01
Quaker	33	0.00
New Church	21	0.00
Methodist Practising	10	0.00
Jehovah's Witness Practising	4	0.00
Nonconformist Practising	1	0.00
Church of Scotland Practising	0	0.00

DID NOT ATTENDS (DNAs)

Figure 6 – Outpatient DNAs by Gender

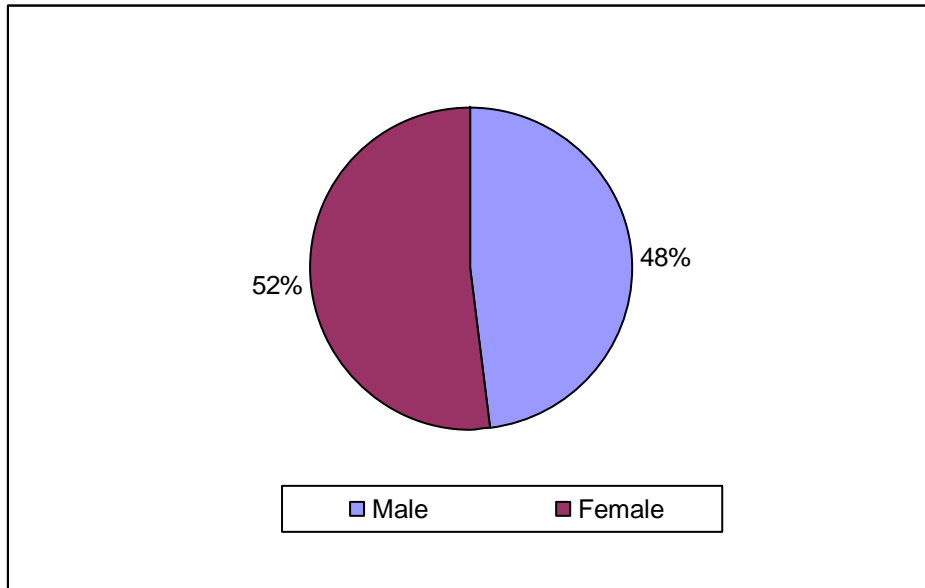


Figure 7 – Outpatient DNAs by Age

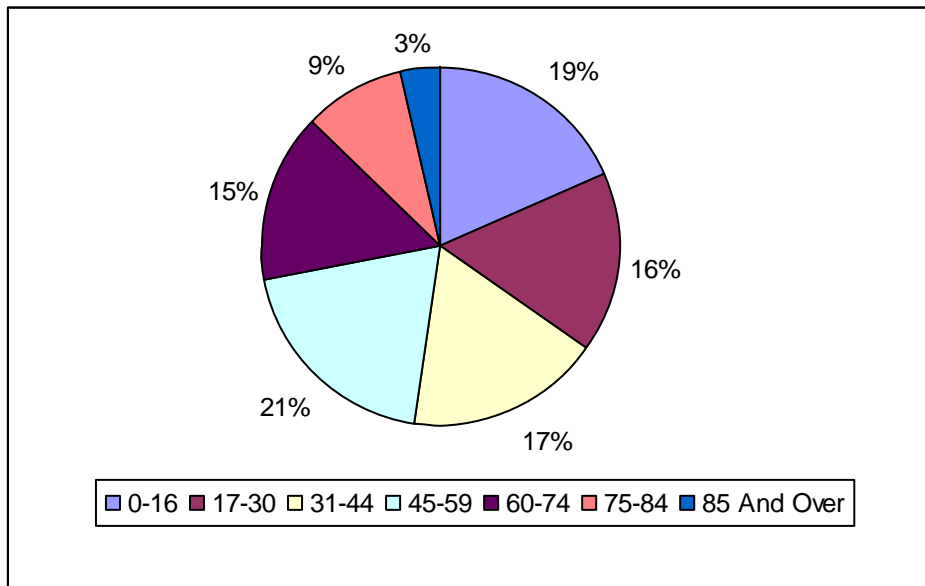


Table 7 – Outpatient DNAs by Ethnicity

Ethnic Origin	DNA	Percentage
White British	71376	97.17%
Bangladeshi	348	0.47%
Any Other Ethnic Group	305	0.42%
Indian	246	0.33%
Any Other Asian Background	242	0.33%
Any Other White Background	200	0.27%
White - Irish	153	0.21%
African	116	0.16%
Pakistani	101	0.14%
White	83	0.11%
Chinese	74	0.10%
Black British / Other Black Background	61	0.08%
White and Asian	56	0.08%
Any Other Mixed Background	51	0.07%
White And Black African	29	0.04%
Caribbean	13	0.02%
White and Black Caribbean	3	0.00%

Table 8 – Outpatient DNAs by Language (Excluding English & Unspecified)

Language	DNA	Language	DNA
Other	130	Russian	11
Bengali	110	Portuguese	7
Chinese	45	Greek	5
Punjabi	32	Italian	5
Farse	31	Spanish	5
Polish	26	Turkish	5
Urdu	20	Welsh	2
Arabic	17	Gaelic	1
French	15	Gujarati	1
Sign Language	13		

Table 9 – Outpatient DNAs by Religion

Religion	DNA	Religion	DNA
Church of England	33521	Free Church	21
Unspecified	21806	Non-Conformist	18
None	7456	Christadelphian	17
Roman Catholic	6876	Greek Orthodox	17
Methodist	1335	Jewish	16
Muslim	765	Christian Sci	15
Christian	590	Evangelist	12
Sikh	171	Lutheran	12
Pentecostal	113	Church of England Practicing	10
Church of Scotland	108	Plymouth Bretheren	4

Religion	DNA	Religion	DNA
Jehovah's Witness	102	Seventh Day Adventist	4
Hindu	98	Quaker	3
Salvation Army	98	Jehovah's Witness Practising	1
Presbyterian	27	Baptist	75
Spiritualist	55	New Church	1
Buddhist	39	Roman Catholic Practising	1
Mormon	39	Urdu	1
United Reform Church	28	Wesleyan	1
Mormon Practising	1		

MATERNITY

Figure 8 – Maternity Admissions by Age

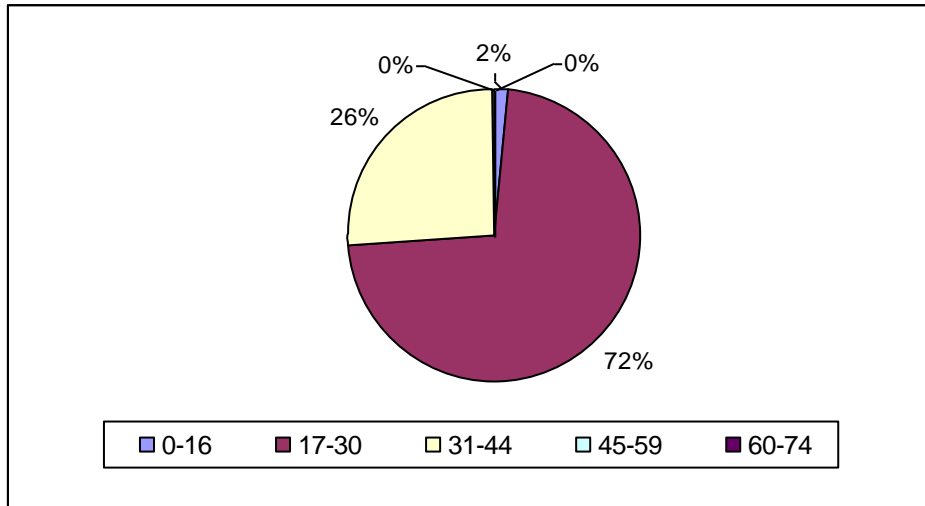


Figure 9 – Maternity Admissions by Chronically Sick

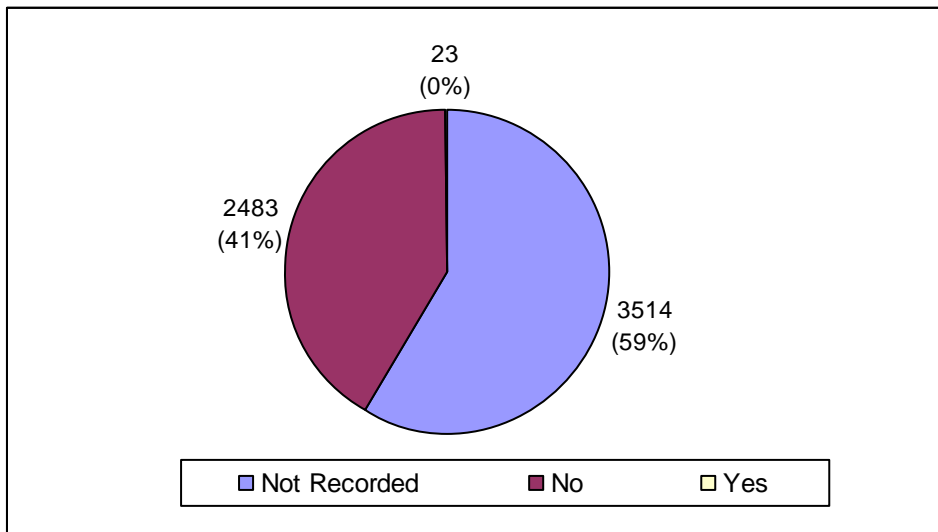


Table 10 – Maternity Admissions by Ethnicity

Ethnic Origin (Local)	Number of Patients	Percentage
White British	5278	87.67
Not Stated	364	6.05
Bangladeshi	76	1.26
Any Other White Background	51	0.85
African	50	0.83
Any Other Ethnic Group	48	0.80
Any Other Asian Background	37	0.61
Pakistani	28	0.47
Indian	27	0.45
Chinese	19	0.32
White - Irish	12	0.20
White and Asian	10	0.17
White and Black African	7	0.12
Any Other Mixed Background	5	0.08
Black British / Other Black Background	4	0.07
Caribbean	2	0.03
White and Black Caribbean	2	0.03

Table 11 - Maternity Admissions by Language

Language	Patients	Percentage	Language	Patients	Percentage
English	5211	89.12	Arabic	6	0.10
Unspecified	516	8.83	Punjabi	6	0.10
Bengali	34	0.58	Farse	4	0.07
Chinese	21	0.36	Sign Language	2	0.03
Polish	19	0.32	Turkish	2	0.03
Russian	9	0.15	French	1	0.02
Urdu	8	0.14	Spanish	1	0.02
Other	7	0.12			

Table 12 – Maternity Admissions by Religion

Religion	Patients	Religion	Patients
Unknown	2157	Hindu	4
Church of England	2112	Non-Conformist	3
None	862	Pentecostal	3
Roman Catholic	448	Spiritualist	3
Unspecified	133	Christian Sci	2
Muslim	106	Free Church	2
Christian	89	Mormon	2
Methodist	66	Buddhist	1
Sikh	14	Church of Scotland	1
Christadelphian	5	Presbyterian	1
Jehovah's Witness	5	Salvation Army	1

Figure 10 – Maternity Outpatient Attendances by Age

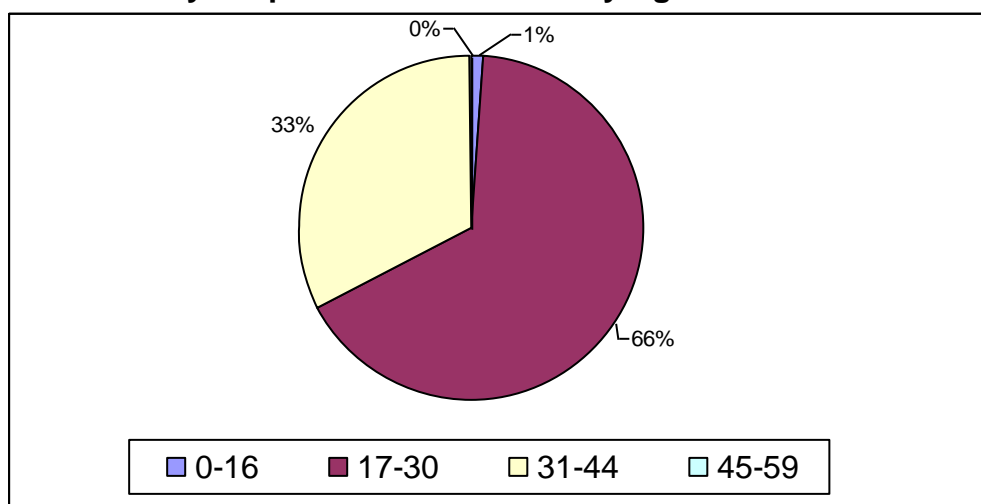


Table 13 - Maternity Outpatient Attendances by Ethnicity

Ethnic Origin	Number of Patients	Percentage
White British	9855	85.13
Unspecified	929	8.02
Bangladeshi	165	1.43
Any Other White Background	105	0.91
Any Other Ethnic Group	99	0.86
Indian	82	0.71
Any Other Asian Background	78	0.67
African	76	0.66
Pakistani	65	0.56
Chinese	52	0.45
White and Black African	18	0.16
Black British / Other Black Background	16	0.14
White and Asian	16	0.14
White - Irish	13	0.11
Any Other Mixed Background	6	0.05
Caribbean	1	0.01
White and Black Caribbean	1	0.01

Table 14 – Maternity Outpatient Attendances by Language

Language	Patients	Percentage	Language	Patients	Percentage
English	9559	82.57	Urdu	8	0.07
Unspecified	1839	15.88	Russian	7	0.06
Bengali	40	0.35	Greek	6	0.05
Other	34	0.29	Farse	4	0.03
Chinese	30	0.26	Portuguese	2	0.02
Polish	23	0.20	French	1	0.01
Punjabi	13	0.11	Italian	1	0.01
Arabic	10	0.09			

Table 15 – Maternity Outpatient Attendances by Religion

Religion	Patients	Religion	Patients
Church of England	4111	Jehovah's Witness	9
Unknown	3277	Non-Conformist	9
None	1445	Lutheran	6
Roman Catholic	823	Baptist	5
Unspecified	578	Christian Sci	5
Muslim	280	Buddhist	4
Christian	171	Christadelphian	4
Methodist	125	Spiritualist	3
Sikh	27	Evangelist	1
Hindu	21	Mormon	1
Church of Scotland	13	Salvation Army	1
Pentecostal	11	Seventh Day Adventist	0

Figure 11 – Maternity Outpatient DNAs by Age

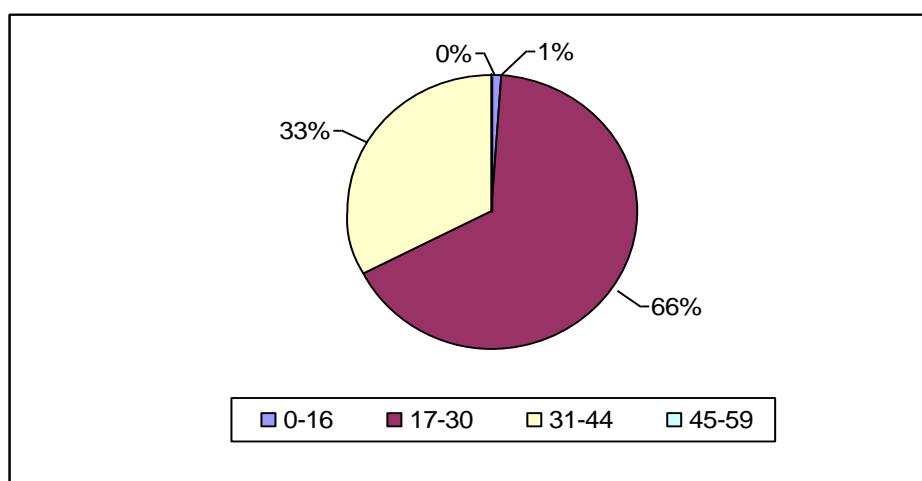


Table 16 – Maternity Outpatient DNAs by Ethnicity

Ethnic Origin	DNA	Percentage
White British	53134	71.64%
Unspecified	18919	25.51%
Bangladeshi	341	0.46%
Any Other Ethnic Group	299	0.40%
Any Other Asian Background	263	0.35%
Indian	246	0.33%
White	201	0.27%
Any Other White Background	188	0.25%
African	134	0.18%
White - Irish	127	0.17%
Chinese	111	0.15%
Pakistani	108	0.15%
Any Other Mixed Background	48	0.06%
Black British / Other Black Background	47	0.06%

Table 17 – Maternity Outpatient DNAs by Language

Language	DNA	Language	DNA
English	689	Farse	0
Unspecified	142	Greek	0
Bengali	5	Italian	0
Chinese	2	Polish	0
Other	2	Portuguese	0
Arabic	1	Russian	0
French	1	Urdu	0
Punjabi	1		

Table 18 – Maternity Outpatient DNAs by Religion

Religion	DNA	Religion	DNA
Church of England	321	Christian	13
Unknown	222	Methodist	7
None	113	Free Church	1
Unspecified	89	Hindu	1
Roman Catholic	53	Presbyterian	1
Muslim	22		

PATIENT ADVICE & LIAISON SERVICES (PALS) AND COMPLAINTS

Figure 12 – Complaints by Gender and Age

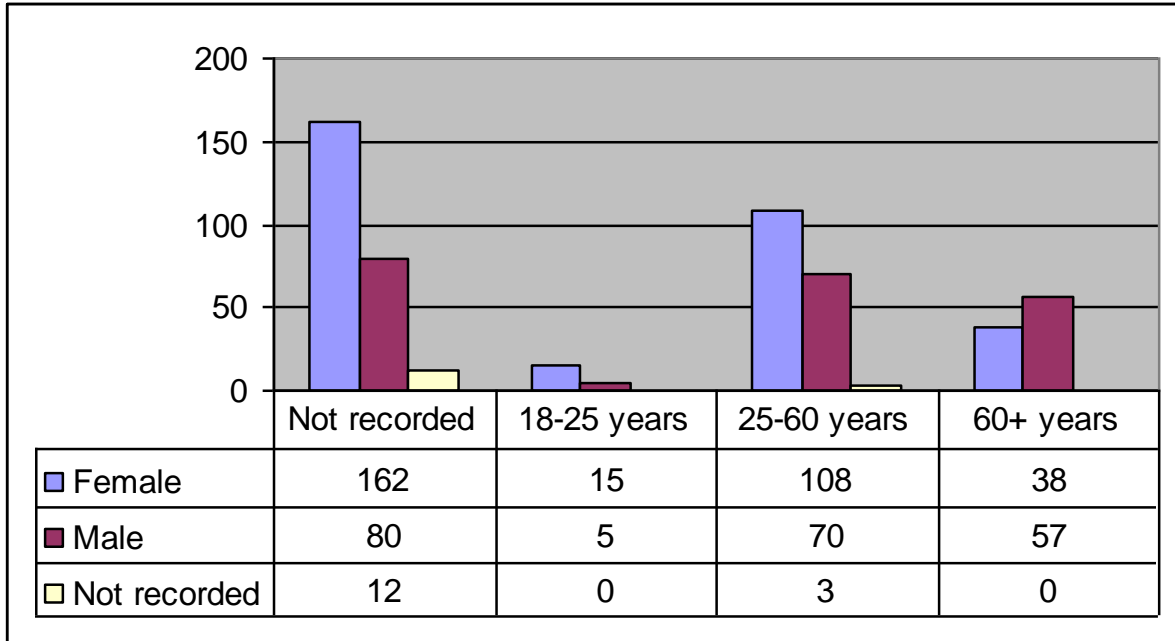


Figure 13 – Complaints by Ethnicity and Age

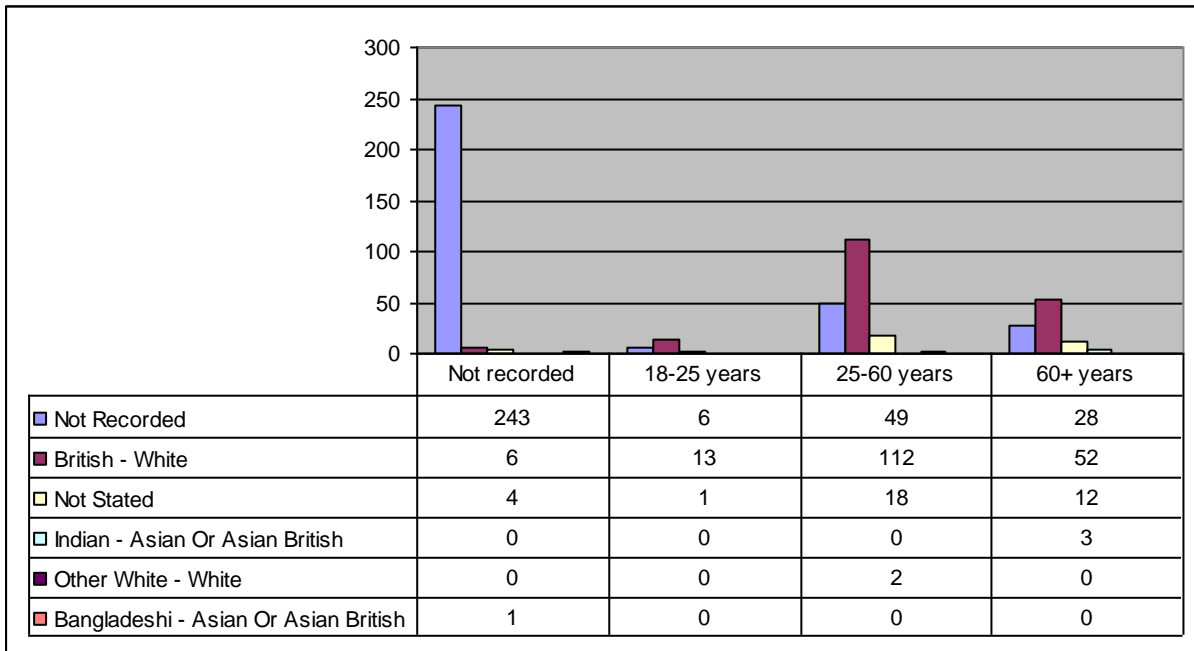


Figure 14 – PALS Service Users by Gender and Age Group

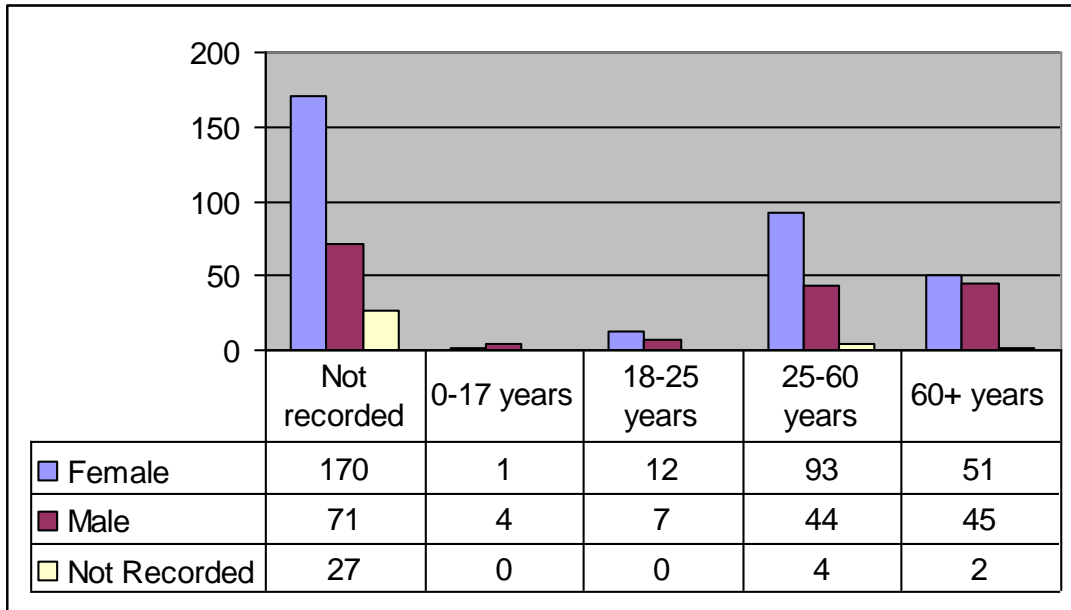


Figure 15 – PALS Service Users by Ethnicity and Age

