

members Newsletter

June 2017

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Public Consultation: 'The Path to Excellence' – how we create the best possible improvements for healthcare in South Tyneside and Sunderland

A consultation to gather public views around the different ways in which stroke services, maternity services (obstetrics), women's services (gynaecology) and children and young people's urgent and emergency (paediatrics) NHS services could be arranged in South Tyneside and Sunderland will start in July 2017.

Called 'The Path to Excellence', the public consultation will run for 14 and a half weeks from Wednesday, 5th July until Sunday, 15th October 2017, and will focus particularly on areas of hospital care which are delivered at South Tyneside District Hospital and Sunderland Royal Hospital for the services listed above.

The Path to Excellence programme is being led by a partnership of local NHS organisations including NHS South Tyneside Clinical Commissioning Group, NHS Sunderland Clinical Commissioning Group, South Tyneside NHS Foundation Trust and City Hospitals Sunderland NHS Foundation Trust – working together as the South Tyneside and Sunderland NHS Partnership.

The purpose of the public consultation is to allow local NHS clinical leaders to explain the challenges around the way these services are currently being delivered, the different ways local doctors, nurses and hospital-based therapy staff think these services could be provided both now and in the future, and to listen to public feedback about these different proposals.

Public feedback will be analysed into themes and publicly reported to ensure it influences the final decisions which will be made by the two NHS clinical commissioning groups later in the year.

Any future changes to the way services are organised would only be made in order to improve the quality and safety of those services for the future, as well as making the best use of public money and meeting the needs of our population both now and in the future.

All of the information shared in the consultation will be published on the consultation website www.pathtoexcellence.org.uk



How to get involved:

There are a number of ways you can get involved to ensure your views are heard. More information can be found on the Path to Excellence website (www.pathtoexcellence.org.uk)

For full details of events see the back page of this newsletter.

Our New Emergency Department is Open!



We opened the doors to our new state-of-the-art Emergency Department at Sunderland Royal Hospital at 6am on Thursday, 8 June and would like to thank our members for their ongoing support and patience during the planning and building of this fantastic new facility.

The Emergency Department (ED), formerly known as A&E, is located at the front of the hospital and easily accessed from both Chester Road and Kayll Road. Unlike the previous building, the new ED has two separate entrances - one for adult and one for children's emergencies - as well as designated entrances for ambulance arrivals to provide patients with greater privacy.

The new footprint will enhance the patient experience and improve the flow through the department, meaning patients can be assessed and treated more efficiently and receive all aspects of their emergency care within one area.

The concept of one accident and emergency department is changing. We now have urgent care centres across the city, which can provide tests, such as X-rays, to help diagnosis meaning our Emergency Department can concentrate on real emergencies.

The staff in our busy unit generally see around 105,000 patients every year and we will always have to prioritise the most urgent care. This includes people with significant injury and blood loss, chest pain, breathing difficulties and suspected stroke. Anyone coming into the department with a minor illness or injury is more likely to have a much longer wait, or may be referred to another NHS service. We would urge you to choose well and help us dedicate our time and resources to the people who really need it the most. If you're not sure, you can call NHS 111 for free and they will assess your symptoms and direct you to the right medical care.

There are a number of urgent care centres across Sunderland, open Monday to Friday 10am – 10pm and Saturday, Sunday and bank holidays 8am – 10pm. They can be found at:

- Pallion Health Centre, Hylton Road, Sunderland, SR4 7XF
- Washington Primary Care Centre, Parkway, Washington, NE38 7QZ
- Bunny Hill Primary Care Centre, Downhill, Sunderland, SR5 4BW
- Houghton Primary Care Centre, Houghton-Le-Spring, DH4 5HB

Building work underway for new Treatment Centre in Durham

We have started work on a new specialist treatment centre in Durham which is due to open in Spring 2018.

The two-storey diagnostic and treatment centre has been designed to give people across Durham easier access to key services such as renal dialysis, ophthalmology and day surgery. The project has been developed in partnership with Ashley House PLC.

The purpose built health care hub will increase the services and choice available to our patients in the Durham area and give them access to specialist services without the need to travel to Sunderland Royal Hospital or Sunderland Eye Infirmary.



Join our Membership

We really need as many members as possible to truly represent the people we serve, if you know of a family member or friend who would like to be a member please ask them to complete the online form which is available on our website (www.chsft.nhs.uk).

Meet your Governors

In June last year we held elections for our Council of Governors. Thank you to every Foundation Trust member who either stood for election or voted. We really do appreciate you taking the time to do so.

Patients Constituency:



Sue Cooper



Gillian Pringle

Public Constituency – North East:



Danny Cassidy



Ruth Richardson

Public Constituency – Sunderland:



Chris Colley



John Dean



Margaret Dobson



Liz Highmore



Michael McNulty



Susan Pinder



Pauline Taylor

Staff Constituency – Clinical Class:



Lindsey Downey



Tom Harris

Staff Constituency – Medical:



Shahid Junejo

Staff Constituency – Other:



Jackie Burlison



Kay Hodgson



Appointed Governors:
City of Sunderland Councillor
Graeme Miller
(Cabinet Member with Portfolio for Health and Social Care)

Consultation events:



Date	Time	Event Type	Venue
Wednesday 5 July	1-3pm	Launch event	Jarrow Community Centre, Cambrian Street, Jarrow, NE32 3QN
Wednesday 5 July	6-8pm	Launch event	Hope Street Xchange, 1-3 Hind Street, Sunderland, SR1 3QD
Thursday 6 July	6-8pm	Launch event	Glebe Centre, Durham Place, Murton, Seaham, SR7 9BX
Tuesday 11 July	6-8pm	Focused event on maternity, women's and children's services	Hope Street Xchange, 1-3 Hind Street, Sunderland, SR1 3QD
Wednesday 12 July	6-8pm	Consultation discussion event - all service areas	Customs House, Mill Dam, South Shields, NE33 1ES
Saturday 15 July	10am-12noon	Focused event on maternity, women's and children's services	The Clervaux Exchange, Clervaux Place, Jarrow, NE32 5UP
Tuesday 18 July	6-8pm	Focused event on stroke services	Sunderland Bangladeshi International Centre, 30 Tatham Street, Sunderland, SR1 2QD
Wednesday 19 July	6-8pm	Focused event on stroke services	Living Waters Church, St. Jude's Terrace, Laygate, South Shields, NE33 5PB
Wednesday 26 July	1-3pm	Consultation discussion event - all service areas	Sunderland Software Centre, Tavistock Place, Sunderland, SR1 1PB
Wednesday 13 September	1-3pm	Consultation discussion event - all service areas	Customs House, Mill Dam, South Shields, NE33 1ES
Saturday 16 September	10am-12noon	Consultation discussion event - all service areas	The Hetton Centre, Welfare Road, Hetton-le-Hole, Houghton le Spring, DH5 9NE

To register please visit www.pathtoexcellence.org.uk, email nhs.excellence@nhs.net or call 0191 217 2670. **Or complete a survey:** Access this online or request a paper copy by contacting us using the details above.

Follow us on Social Media

If you'd like to keep more up-to-date with what we're doing at City Hospitals Sunderland, why not follow us on either Facebook or Twitter.

chsft @SunderlandRoyal @SunderlandEye

Contact us

We would like to start sending newsletters to as many members as possible by email. If you'd prefer to receive an electronic copy in future, please send your email address to corporate.affairs@chsft.nhs.uk